

Hi Everyone,

Thanks for such a great morning with you today. I quickly got the sense of a great team with the potential to be even greater.

I hope that I get the chance to work with you all again in the future.

Here are some of the various links and resources that I mentioned in my presentation.

In no particular order.....

For anyone interested in another "i-care" philosophy, I've worked with Yeovil NHS Trust in the UK and I think that their approach and implementation is one of the best I've ever seen. They have 'buy in' from porters to CEO. VERY impressive set up. And they know how to have fun as well as how to celebrate and demand great nursing.

Yeovil Trust's i-CARE Programme/Philosophy, info and videos here: <http://www.yeovilhospital.nhs.uk/about-us/icare.htm>

My article from Nursing Review that provoked such a response is here:

<http://e2.ma/webview/4qo/81b4efdfa78b70bba3a7106e836cc0aa>

And it's follow-up is here:

<http://e2.ma/webview/stak/9c80b7c1226f324f68a4997ff86ad155>

Also, if you look to the very bottom line in these articles, you will see a tiny 'subscribe' link. If you click that you can sign up to receive my bi-monthly newsletter. Full of great stuff that will help in the 'Campaign for Real Nursing' :-)

The BMJ editorial, 'We need to talk about Nursing' is here:

You can find Christina Patterson's columns about nursing in the Independent newspaper online. Here are some:

Christina Patterson writing in the Independent:

<http://www.independent.co.uk/opinion/commentators/christina-patterson/a-crisis-in-nursing-six-operations-six-stays-in-hospital--and-six-firsthand-experiences-of-the-care-that-doesnt-care-enough-7628092.html>

<http://www.independent.co.uk/opinion/commentators/christina-patterson/christina-patterson-more-nurses-better-paid-than-ever--so-why-are-standards-going-down-7628093.html>

<http://www.independent.co.uk/opinion/leading-articles/leading-article-what-can-and-should-be-done-about-nursing-7628075.html>

<http://www.independent.co.uk/life-style/health-and-families/health-news/how-can-a-profession-whose-raison-dtre-is-caring-attract-so-much-criticism-for-its-perceived-callousness-does-nursing-need-to-be-managed-differently-or-is-the-answer-to-develop-a-new-culture-of-compassion-7637490.html>

<http://www.independent.co.uk/opinion/commentators/christina-patterson/reforms-in-the-1990s-were-supposed-to-make-nursing-care-better-instead-theres-a-widely-shared-sense-that-this-was-how-todays-compassion-deficit-began-how-did-we-come-to-this-7631273.html>

<http://www.independent.co.uk/opinion/commentators/christina-patterson/christina-patterson-more-nurses-better-paid-than-ever--so-why-are-standards-going-down-7628093.html>

Her column from yesterday on 'Can we teach caring and compassion'?

<http://www.independent.co.uk/voices/comment/compassion-in-nursing-starts-elsewhere-8382216.html>

She has just recorded a follow up BBC broadcast to the original 'Care to be a Nurse' programme. The new one is about 30 mins and has some great interviews with ward managers/leaders doing great things to get care and compassion back at the epicentre of what we do and who we are. You can listen here at:

<http://www.bbc.co.uk/programmes/b01p0fps>

The college of physicians in UK have released this report on 'the crisis' has very good figures on how the demographics of the 'typical hospital patient' have changed. Would be same for us I think:

<http://www.rcplondon.ac.uk/sites/default/files/documents/hospitals-on-the-edge-report.pdf>

The report from Birmingham on how to respond to poor care is here. Recommendation #1, no surprise get power and authority back into the hands of the ward leader/ward manager. We cannot demand that clinical leaders accept responsibility for standards that they are powerless to enforce. :

<http://www.birmingham.ac.uk/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/policy-paper-twelve-time-to-care.pdf>

The European report showing the scarily high numbers of patients that a single nurse may be expected to care for. I hate to tell you all this (and ask some of the many kiwis around the place if you don't believe me) but staffing ratios and numbers generally in Australia would be the envy of your colleagues in the UK. They would think that they had died and gone to staffing heaven.

<http://www.kcl.ac.uk/nursing/research/nru/publications/Reports/RN4Cast-Nurse-survey-report-27-6-12-FINAL.pdf>

This is a great report from the USA specific to aged care but generally invaluable. It gives the 'dollar value' of a range of poor care outcomes, ie how much 'falls' or 'pressure sores' cost health care. So if you want to 'make the case' for great nursing and answer 'Philip's horseman #4' How do you know that you make a positive difference? here is a great direction to look in. Imagine if your new ward/unit programme of "No Pressure Sores, No excuses, No Way" (great title huh???. Remember that so much of what we should be about is 'marketing'. Strange but true) showed that in a year you had reduced the number of pressure sores from hypothetically 100 to 5. Imagine being able to quantify that to show how much skilled nursing had saved the health service (that's you and me by the way). And that is BEFORE you assess the savings in qualitative, human terms, the saved pain, distress, discomfort, disability etc etc. Do nurses make a difference. Damn straight.

<http://www.theconsumervoice.org/sites/default/files/advocate/action-center/The-High-Cost-of-Poor-Care.pdf>

The horror reports from the UK Patients Association are here, starting with the first one,

<http://www.patients-association.org.uk/Portals/0/Public/Files/Research%20Publications/Patients%20not%20numbers,%20people%20not%20statistics.pdf>

These are the follow ups:

[http://patients-association.com/Portals/0/Public/Files/Research Publications/We've been listening, have you been learning.pdf](http://patients-association.com/Portals/0/Public/Files/Research%20Publications/We've%20been%20listening,%20have%20you%20been%20learning.pdf)

[http://patients-association.com/Portals/0/Public/Files/Research Publications/Listen to patients, Speak up for change.pdf](http://patients-association.com/Portals/0/Public/Files/Research%20Publications/Listen%20to%20patients,%20Speak%20up%20for%20change.pdf)

This is the latest one from last month:

[http://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/files/Patient\\_Stories\\_2012.pdf?utm\\_source=Press+List&utm\\_campaign=64ed66807d-Patient+Stories+Report+2012&utm\\_medium=email](http://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/files/Patient_Stories_2012.pdf?utm_source=Press+List&utm_campaign=64ed66807d-Patient+Stories+Report+2012&utm_medium=email)

I have put the pdf file of the slides and a few other articles on my Web site.

They are under the 'Resources' tab at the top:

[http://www.philipdarbyshire.com.au/index.php?option=com\\_content&view=article&id=26&Itemid=6](http://www.philipdarbyshire.com.au/index.php?option=com_content&view=article&id=26&Itemid=6)

Very best wishes,

Prof. Philip Darbyshire